



UNIVERSAL
PACKAGING

EST. 1985

Customer Supplied Ware Agreement

The following agreement outlines the Terms and Conditions that apply to customer supplied ware from an unknown source and/or manufacturer that is supplied by a Universal Packaging customer with the intention for it to be screen-printed by Universal Packaging.

These terms and conditions will need to be understood and agreed upon prior to shipping the glass to Universal Packaging, located in Vernon, BC Canada.

1. All inbound glass must be packed either in cases or bulk with dividers and bulk trays. Bulk glass without dividers is prone to scuffing. Universal Packaging is not responsible for scuffed ware caused by glass to glass contact during shipping. Bulk glass cross packed into cartons may also be scuffed if the bulk glass was not packed with dividers from the initial supplier. This must be confirmed.
2. All glass received by Universal Packaging must be piled on pallets. Glass packed onto slip-sheets or anything other than a pallet, cannot be off loaded.
3. Universal Packaging will not be accountable for glass defects whether cosmetic or functional on customer supplied glass. If a glass defect problem is encountered resulting in reduction of line speed or shutdown of our line we expect to be reimbursed for our losses. Downtime incurred as a result of glass defects will be invoiced at a rate of \$750.00 per hour. This cost includes materials, labor and overhead.
4. The customer will accept 100% responsibility for all glass manufacturing defects and will deal direct with their glass supplier/manufacturer to resolve the problem. This includes all ware lost during the print process, shipping as well as bottling line breakage due to a manufacturing defect.
5. A bottle drawing is to be supplied for the glass being screen printed. We also require the case stacking pallet pattern eg: 98 cases per pallet stack, bottom pallet is 4 tiers high and the top pallet is 3 tiers high, they are wrapped together to form one pallet stack. Bulk glass is to be provided stacked on pallets with dividers separating each bottle.

The above terms and conditions are read, understood and agreed upon

By: _____ Date: _____

Company Name: _____